

Safeguarding Information (March 2020)

‘Working together to support each other’

This booklet contains key contacts, key resources, key model policies and key websites links.

Coronavirus – Where to find key information:

Key links:

[Coronavirus Government Response](#) (What you need to do)

[COVID-19: guidance for educational settings](#)

[Gov guidance on maintaining educational provision](#)

[Stay at home guidance](#)

[Liverpool City Council](#)

[Public Health England Campaign Materials](#)

Social media:

<https://www.facebook.com/COVIDLiverpool/>

<https://twitter.com/COVIDLiverpool>

https://twitter.com/PHE_uk

https://twitter.com/PHE_NorthWest

<https://twitter.com/DHSCgovuk>

DFE Helpline:

The DfE operate a helpline to answer questions about COVID-19 related to education. Staff, parents and young people can contact the helpline as follows:

Email: DfE.coronavirushelpline@education.gov.uk

Opening hours: 8am to 6pm (Monday to Friday)

NHS helplines:

Everyone is encouraged to use NHS online services before ringing NHS 111.

<https://www.nhs.uk/conditions/coronavirus-covid-19/>

<https://111.nhs.uk/covid-19>

Key contacts: Liverpool City Council

Children's Services <https://liverpool.gov.uk/children-and-families/childrens-social-care/>

Careline	carelinechildrensservices@liverpool.gov.uk	
Service Manager	tyra.pether@liverpool.gov.uk	
MASH Education Officer	Richard Buckland	richard.buckland@liverpool.gov.uk

Early Help Hubs

North Hub	EHLHnorth@liverpool.gov.uk Team Manager: vicky.hogan@liverpool.gov.uk	
Central Hub	EHLHcentral@liverpool.gov.uk Team Manager: vicky.hogan@liverpool.gov.uk	
South Hub	EHLHsouth@liverpool.gov.uk Team manager: margaret.burns@liverpool.gov.uk	
Service Manager	trish.berry@liverpool.gov.uk	

Local Authority Designated Officer (LADO) & Children's Safeguarding and Reviewing Unit

Ray Said	LADO@liverpool.gov.uk ray.said@liverpool.gov.uk	
Pauline Trubshaw	LADO@liverpool.gov.uk pauline.trubshaw@liverpool.gov.uk	
Safeguarding and Review Unit	safeguardingandreviewunit@liverpool.gov.uk	
Service Manager	Liz.Mekki@liverpool.gov.uk	

Prevent / Channel

Moner Ahmed (Prevent Coordinator)	moner.ahmed@liverpool.gov.uk	
Stephanie Kelly (Prevent Officer)	stephanie.kelly@liverpool.gov.uk	
Alison Burnett (Channel Coordinator)	alison.burnett@liverpool.gov.uk	

Key Contacts: School Improvement Liverpool www.schoolimprovementliverpool.co.uk

School Improvement Liverpool Safeguarding

(Do not delay in ringing children services 0151 233 3700 if a child is at risk of harm or police or Police if a child is in immediate danger)

Settings needing to seek advice should email the School Improvement Safeguarding Team on:
safeguarding@si.liverpool.gov.uk

(Please ensure you provide us with a mobile number where we can contact you)

If a settings Designated Safeguarding Lead is unavailable then do not delay in seeking advice from Children's Services if you believe a child is at risk of harm. In these circumstances further guidance should also be sought from safeguarding@si.liverpool.gov.uk

Key guidance: <https://www.schoolimprovementliverpool.co.uk/safeguarding-mate/>

Phil Cooper	safeguarding@si.liverpool.gov.uk phil.cooper@si.liverpool.gov.uk
Nicola Noon	safeguarding@si.liverpool.gov.uk nicola.noon@si.liverpool.gov.uk

School Improvement Liverpool E-Safety Lead

Paul Bradshaw	paul.bradshaw@si.liverpool.gov.uk
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School Improvement Liverpool Bereavement Officer

Sonia Cross	sonia.cross@si.liverpool.gov.uk
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Manager: Judy Boyce	judith.boyce@liverpool.gov.uk
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Other important contacts

Operation Encompass – for responding to inaccurate notifications, missing information, etc.

safeguarding.referrals@merseyside.pnn.police.uk

Key local Contacts:

Liverpool CAMHS Single Point of Access	0151 293 3662	camhs.referrals@alderhey.nhs.uk
Press Office	0151 233 0069 (out of hours 0151 233 3040)	newscentre@liverpool.gov.uk
Major Emergency Duty Team	0151 236 2635 (ex-directory)	Only to be used in emergencies. This is an ex-directory number and must not be issued publicly. It is for major incidents to seek a coordinated response.
Emergency Planning	0151 225 8637 07894 258120 (duty mobile)	Emergency.Planning@liverpool.gov.uk
Health and Safety	0151 233 8158	

Key documents (online)

[Liverpool Learning Partnership](#) (resources to help during social distancing and self-isolation)

[School Improvement Liverpool](#) (PSHE Resources)

[Keeping Children Safe in Education](#)

[What do if you are worried a child is being abused](#)

[Safer working practices guidance](#)

[Key DfE guidance](#)

Key Helplines

Childline	0800 1111	https://www.childline.org.uk/
Papyrus	0800 068 4141	https://papyrus-uk.org/
Education Support Partnership Helpline for adults	08000 562 561	https://www.educationsupport.org.uk/
Samaritans	116 123	https://www.samaritans.org/

Key Local Websites

Child and Adolescent Mental Health Services	https://alderhey.nhs.uk/services/camhs
Safeguarding-Mate	www.schoolimprovementliverpool.co.uk/safeguarding-mate/ Contains key safeguarding procedures and key safeguarding documents for educational settings.
Early Help Directory	https://ehd.liverpool.gov.uk/
Liverpool Safeguarding Children Partnership	https://liverpoolscb.org.uk/scp

Key National Websites

NSPCC	https://www.nspcc.org.uk/
Safeguarding Resource Hub	https://www.safeguardingresourcehub.co.uk/